

## Contact Information

Following these guidelines will help keep the sewer system in good working condition, therefore helping keep cost of providing this service to you as inexpensive as we possibly can.

Copies of the Fat, Oil & Grease Ordinance are available at Town Hall.

Public Works Director – Barry Stanley  
Utility Billing Clerk – DeAnna Haley  
[deanna.haley@fouroaks-nc.com](mailto:deanna.haley@fouroaks-nc.com)  
919-963-3112 ext. 122

**Help us help you.  
Please properly dispose of  
fat, oil, & grease.**

**NO GREASE**



## Town of Four Oaks

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## Town of Four Oaks

**FATS, OIL &  
GREASE  
INFORMATION**

# Fats, Oils & Grease are Bad for the Sewer System

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Fats, Oils, & Grease, primarily generated from restaurants and other food handling operations, are major contributors to sewer line blockages and other overflows. Overflows from the sewer system can seriously impact the environment. When hot oil or grease, or greasy dishwasher is poured down the drain, the oil cools and forms a buildup that coats the drainpipes which will cause a blockage. Municipal sewers can become blocked from the greasy discharge from these establishments and the sewer flow backups can be costly to repair as well as create inconvenience to homes and businesses.

To meet State regulations, the Town of Four Oaks has enacted the Town of Four Oaks Fats, Oil, and Grease Ordinance (Jan. 12, 2009) to regulate the introduction of these damaging agents into the public sanitary sewer system.

All non-residential users with grease-producing operations shall install grease traps or interceptors designed to limit the introduction, contribution, and discharge of greases into the town's sewer system. All cooking establishments and any other commercial and industrial establishments must comply.

Grease traps and interceptors may also be required to be installed in other facilities as deemed necessary by the Town's Public Works Director.

The Public Works Director is authorized to approve alternate methods of compliance or exemption upon inspection of premises and compliance with all regulations of the ordinance.

## Compliance

Users shall empty and service grease traps and interceptors to comply with the performance criteria of the ordinance as often as necessary but at least every 660 days. No reintroduction of wastewater used to clean the grease traps/interceptors shall be introduced into the sewer system unless it contains less than 200 mg/l of grease. No sludge or scum may be discharged into the system. Users are required to provide and maintain detailed records of cleaning maintenance. These shall be available for inspection by the Town's Public Works Department. Annual inspection of the grease trap/interceptor will be made by the town.

Penalties, including monetary fines may be levied for violation of the ordinance. Reimbursement for grease blockage clean-up will be enforced for those violating the ordinance and found to be discharging grease products into the system.

## COOKING & FOOD PREPARATION ESTABLISHMENTS SHOULD CONTACT THE TOWN HALL FOR A COPY OF THE COMPLETE FATS, OIL & GREASE ORDINANCE.

### RESIDENTIAL CUSTOMERS

Residential customers can help protect the sanitary sewer system by limiting the introduction of fats, oil and grease into the sewer system. Although the ordinance is established for commercial and industrial customers, maintaining the sewer system is the responsibility of all who use it. There are many ways that residential households can assist in limiting the introduction of greasy

products into the sewer system. Residential customers are not required to install grease traps or interceptors on their services, but other inexpensive ways to limit grease introduction into the system is available.

**Some ways to help limit grease introduction include:**

Do not pour leftover frying grease down the drain. This is bad for household pipes and will get into the sewer system.

**COOL** any leftover frying grease or any greasy product first.

Use of old coffee cans, milk cartons, jugs or disposable containers with paper towels in them serve as good containers to hold the cooled greasy product. Pour the COOLED product into a container and dispose of such in the trash.

Wiping out pots and pans with disposable paper towels prior to washing them will limit greasy wastewater introduction into the system.

The Town of Four Oaks thanks all residents, businesses, restaurants, and industrial customers for trying to limit the introduction of fat, oil and grease into town's sewer system. If each establishment will do their part, the system can serve us all for a very long time.

Any questions concerning ordinance compliance should be directed to the Public Works Director at 919-963-3112.